Timebanking Software Comparison

Category	Criteria / Task	Member or Coordinator	Community Weaver 2	Community Weaver 3	Time & Talents
Accounting	Automatic renewal notifications	C	n/a	Version 3.1	Yes
Accounting	Payment, donation tracking	C	No	Version 3.1	Yes
Administration	Different levels of admin access	C	Yes	Yes	By Dec 2015
Administration	Increased Automatic Administrative Services	C	No	Yes	Yes
Administration	Lots of information available?	C	n/a	Yes	Yes 27 Reports
Administration	Opportunity to "vet" ?	C	Yes	Yes	Yes
Communication	Email a selected group of members	C	Yes	Yes	Yes
Communication	Email all members	C	Yes	Yes	Yes
Communication	Email groups	M	No	No	Yes
Connections	"integration to social media"	M	No	Yes	Yes
Connections	Open API (to update database directly)	TB	No	No	Yes
Cost	FREE – offers software use and hosting TB at no charge (optional donation)		n/a	Yes	Yes no donations requested
Data	Data Support ?	TB	Yes	Yes	Yes
Data	Full access to export your timebank's data C		Yes	Yes	Yes
Development	Constant program development	TB	No	Yes	Yes
Development	Members on Dev Team	TB	?	?	7
Development	Dev Team in house 24/7 ?	TB	?	?	Yes
Exchanges	Virtual exchange certificate	M	No	Yes	No
Exchanges	Active Timebanks (Activity in past year)	TB	84	?	210
Exchanges	Reported Timebanks	TB	320	?	502
Exchanges	Conversions CW to hOurworld	TB			Over 70
Exchanges	Conversions hOurworld to CW	TB			1
GA	Guardian Angel mode to support other members (single login) M		No	Yes	Yes
GA	Guardian angel receives notifications of mentored member.	M	Yes	Yes	Yes
GA	Guardian angel receives notifications when mentored member is contacted.	M	?	?	Yes
Help	Help link for each page	M	No	Yes	Yes
Help	Admin News area for coordinator support posts C		No	?	Yes
Help	Built in Support Ticket System	C	No	?	Yes
Hosting	HIPPA compliant	TB	No	No	Yes
Hosting	Worker Owner Cooperative	TB	No	No	Yes
Hubs	Hub or Sub-Timebank	TB	No	Yes	Yes
Images	Allows images in offers, requests, pages, C news, etc.		Yes	Yes	Yes
Images	Drag resizing in pages, service ads, M news, etc.		No	Yes	No

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Images	Drag-and-drop image uploading	M	No	Yes All Browsers?	No
Inter-Trading	Inter-trading between time banks	M	No	No	Yes
Members	Filter by affiliation	M	Yes	Yes	Yes
Members	Filter by city	M	No	Yes	Yes
Members	Filter by zip code	M	No	?	Yes
Members	Filter by Group	M	No	?	Yes
Members	Filter by Distance	M	No	?	Yes
Members	Filter by county	M	No	Yes	Yes
Members	Filter by neighborhood	M	Yes	Yes	Yes
Members	Mass delete	M	Yes	Yes	Yes
Members	Order by distance (both sides), last visit to TB (Admins)	M	Yes	Yes	Yes
Membership	Ability to define a list of "checklist items" (for coordinators to use processing new members)	C	No	Version 3.2	Yes
Membership	Ability to define a list of "membership levels" to assign to members	C	No	No	Yes
Membership	Different membership types	C	No	Yes	Yes
Messages	Contact Follow-up - Did contacted member respond?	M	No	No	Yes
Messages	Member can write to multiple members	M	No	Yes	Yes

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Migration	Data migration	TB	n/a	Full data already migrated	Migration in 1 hour by us
Migration	Data migration by coordinator	C	n/a	Yes	No
Migration	Password migration	TB	n/a	Yes	No
Migration	Picture migration	TB	n/a	Yes	No
Misc	Ability to print ID card (member function)	M	No	No	Yes
Misc	Ability to print ID card (Admin function)	C	No	No	Yes
Notifications	Notification frequency choice	M	No	Yes	On/Off
Notifications	TB activity notifications, choice of frequency	M	No	Yes	On/Off
Notifications	TB activity notifications, weekly	M	No	Yes	Yes
Notifications	Auto send (Off/Day of Wk) weekly newsletter of new Announcements, Offers, Requests, Support Thank You, New Members, and Inter-Trade Offers & Requests if that feature is on.	TB	No	No	Yes
Org manager	Members can be assigned management of an organizational member	M	No	Yes	Yes of any mbr
Payments	Ability to include donations or not for membership	C	No	Version 3.1	Yes
Payments	Ability to include fees or not for membership	C	No	Version 3.1	Yes
Privacy	Members choose own privacy settings	M	No	Yes	Yes

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Privacy	Shares anonymous data with institutions who mine for TB data. (helping research, tb outcomes, context aware interface, ride share, anticipate needs)		No	No	Yes
Profile	Attribute recording	C/M	Few	Few	Many
Profile	Attribute recording - add textual information	C/M	No	No	Yes
Rating	Ability to include badges / icons for members (defined achievements; hover gives definition)	M	No	No	Yes
Rating	Ability to provide service feedback (good or bad; include comments)	M/C	No	No	Yes
Rating	Display member history recap: # Exchanges with # unique members, xx % Satisfied, Times contacted / times responded in profile and emails.		No	No	Yes
Rating	Likes! One member may endorse another from ads, service reports, profile		No	No	Yes
Rating	Responsive design	C/M	No	Yes	Yes
Reports	Ability to download reports and/or lists.	C/M	Yes	Yes	Yes
Reports	Ability to email reports or lists	C	No	Yes	Yes C/M
Reports	Use filters to create your own reports	C	No	Yes	Yes
Reports	Use filters to create your own views/lists online	C	Yes	Yes	Yes
Reports	Number of customizable reports to choose from	C	?	?	27
Reports	Number of fields to filter reports by	C	?	?	20
Responsive	Mobile Phone/Tablet App	M	No	No	Yes
Security	SSL	TB	No	Yes	Yes
Security	HIPAA Compliant Data Centers	TB	?	?	Yes
Security	Daily Backups of Server held two weeks	TB	?	?	Yes
Security	Real Time Polling for immediate outage reporting	TB	?	?	Yes
Announcements	Post Announcements to Membership	M/C	No	No	Yes
Service Ads	Availability during week	M	Yes	Yes	Yes
Service Ads	Can link to specific service ads	M	Yes	Yes	No
Service Ads	Filter by affiliation	M	Yes	Yes	Yes
Service Ads	Filter by category	M	Yes	Yes	Yes
Service Ads	Filter by service under category	M	No	No	Yes
Service Ads	Filter by city	M	No	Yes	Yes
Service Ads	Filter by distance	M	No	No	Yes
Service Ads	Filter by group	M	No	No	Yes
Service Ads	Filter by county	M	No	Yes	Yes
Service Ads	Filter by neighborhood	M	Yes	Yes	Yes
Service Ads	Number of offers or requests in any one category	M	unlimited	unlimited	unlimited
Service Ads	Radius of Service setting	M	No	No	Yes

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Category	Criteria / Task	Member or Coordinator	Community Weaver 2	Community Weaver 3	Time & Talents
Service Ads	Set Max Offers/Member posting to home page	C	No	No	Yes
Service Ads	Add this to My Offers / Requests button	M	No	No	Yes
Service Ads	See members offering this request button	M	No	No	Yes
Service Ads	See members requesting this offer button	M	No	No	Yes
Service Ads	Endorse/Remove Endorsement button	M	No	No	Yes
Service Ads	See Endorsements button	M	No	No	Yes
Service Ads	See list of my expired ads	M	Yes	Yes	Yes
Service Ads	set expiration to a specific date	M	Yes	Yes	Yes
Service Ads	Short description (title)	M	Yes	Yes	Yes
Signup	Ability to define a list of "to do" items (for C new members to complete)		No	Yes	Yes
Signup	Ability to require references or not for membership	C	No	Version 3.2	Yes
Signup	Automatic email confirmation	M	Yes	Yes	Yes
Signup	Automatic TOS/Privacy/Local TOS signature collection	M	?	?	Yes
Software owned by nonprofit (501c3)		TB	Yes	Yes	No
Software owned by worker cooperative with non-profit arm (accepting both for profit and non-profit income streams)			No	No	Yes
TB	Detailed TB statistics for members on home page. M/C		No	Yes	Yes
TB	Local Terms of Service	TB	Yes	Yes	Yes
Usability	Familiar to CW 2 users	M	Yes	Yes	No
Usability	Intuitive, easy to use	M/C	n/a	?	CQI - Open Innovation
Usability	Visually appealing	M/C	n/a	?	CQI - Open Innovation
Usability	Translation of entire System Prompts, labels, buttons, help, etc.	M/C	No	No	Yes 8 Languages
Web site	Ability to list Sponsors (list definition by Coordinators - shown on a page or affiliation)	C	Yes	Yes	Yes
Web site	Can show recent offers, recent requests, new members, coordinators, and statistics to members or to public or both.	M	No	Yes	Yes
Web site	Choice of fonts	C	No	Yes	No
Web site	Clean, transparent web address	M	Yes	Yes	hOurworld.org
Web site	Create own TB pages, alerts, and links on own public home page.	C	Yes	Yes	Yes 1 public page, 1 private page
Web site	Events calendar (public and/or private events)S	C	No	Yes	Yes embed Google Calendar
Web site	Public view of number of listings, offers & requests.	M	No	Yes	Yes
Web site	Visibility choices for pages, news, alerts.	C	No	Yes	No

Timebanking Software Comparison

Web site	Remember Me [x] Login (username).	C	?	?	Yes
Web site	Password Reset at Login	C	?	?	Yes