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1. Introduction

1. Last name

[View](#) **Total Respondents** 206
(skipped this question) 4

2. First name

[View](#) **Total Respondents** 206
(skipped this question) 4

3. Email address

[View](#) **Total Respondents** 196
(skipped this question) 14

4. If you represent a member-organization, please tell us the name of your organization

[View](#) **Total Respondents** 24
(skipped this question) 186

2. Why You Joined the Time Bank (page 1 of 15)

1. We would like to begin by learning what *originally* motivated you to join this time bank. Please think about which of the following reasons caused you to join. To what extent did you hope to:

	Not at all	Very little	To some extent	To a great extent	Respondent Total
Act on your personal values, convictions, or beliefs	3% (5)	4% (7)	39% (77)	54% (106)	195
Be more independent from	28% (54)	23% (45)	28% (55)	21% (40)	194

government					
Be more independent from large corporations	18% (34)	19% (37)	34% (65)	30% (58)	193
Be part of a larger movement for social change	4% (8)	9% (17)	37% (72)	50% (97)	194
Contribute to the quality of life in our region	3% (6)	4% (7)	41% (79)	53% (103)	195
Create a better society	4% (8)	6% (12)	36% (71)	53% (104)	195
Expand your purchasing power through an alternative currency	3% (5)	9% (18)	26% (52)	62% (122)	197
Experience new activities in group settings	13% (26)	34% (65)	38% (73)	15% (29)	193
Feel better about yourself	24% (46)	33% (64)	33% (63)	10% (20)	193
Feel less lonely	46% (88)	31% (60)	18% (35)	5% (10)	193
Feel needed or useful	31% (60)	27% (53)	31% (59)	11% (21)	193
Gain satisfaction from helping others	6% (11)	14% (28)	53% (104)	27% (54)	197
Give back to the community	4% (8)	10% (20)	50% (98)	36% (71)	196
Have a good time doing things in a social setting	14% (27)	35% (68)	38% (72)	13% (25)	192
Have something worthwhile to do with your free time	34% (65)	32% (62)	22% (43)	12% (24)	194
			Total Respondents		198
			(skipped this question)		12

3. Why You Joined the Time Bank (page 2 of 15)

1. We would like to begin by learning what *originally* motivated you to join this time bank. Please think about which of the following reasons caused you to join. To what extent did you hope to:

	Not at all	Very little	To some extent	To a great extent	Respondent Total
Help build community in our region	3% (5)	8% (16)	49% (95)	40% (77)	193
Help establish trust among people	12% (23)	21% (40)	42% (80)	26% (49)	192
Help people in need	5% (10)	11% (21)	51% (99)	33% (63)	193
Improve the local economy	6% (12)	25% (49)	38% (73)	31% (59)	193
Learn new skills from others	8% (16)	28% (54)	48% (91)	16% (30)	190
Meet new people or make friends	10% (19)	28% (53)	45% (85)	18% (35)	191
Obtain <i>needed</i> services or goods that you could not afford	6% (12)	10% (20)	27% (53)	57% (111)	194
Obtain <i>needed</i> services that you could not perform yourself	6% (11)	10% (19)	26% (50)	59% (113)	193
Obtain services or goods that you would not normally pay cash for	7% (14)	22% (41)	35% (67)	35% (67)	189
Obtain services or goods that you would rather not have to pay cash for	6% (11)	10% (20)	34% (65)	50% (95)	191
Promote a more equal society	6% (11)	14% (26)	35% (67)	46% (88)	192
Spend more time with acquaintances or friends who were already members	46% (88)	31% (58)	18% (35)	5% (9)	190

Spend more time with like-minded people	15% (29)	26% (50)	41% (78)	17% (33)	190
Use or improve skills that you did not get to use regularly	26% (50)	28% (53)	35% (66)	11% (21)	190
Use your skills to do something for others	5% (9)	6% (12)	46% (88)	44% (85)	193
			Total Respondents		195
			(skipped this question)		15

4. Engagement in the Time Bank (page 3 of 15)

1. How did you first hear about this Time Bank?

		Response Percent	Response Total
From a family member or friend		44.3%	86
From a neighbor, co-worker, or acquaintance		18.6%	36
From the Internet		1.5%	3
From a participating organization		3.6%	7
Through my church, temple, or place of worship		0.5%	1
Driving by/seeing office		0.5%	1
A newspaper article or television report		7.2%	14
An advertisement		2.6%	5
An informational meeting		3.6%	7
View Other (please specify)		17.5%	34
		Total Respondents	194
		(skipped this question)	16

2. Did you know any members of this Time Bank before you joined?

		Response Percent	Response Total
Yes		59.8%	116
No		40.2%	78
		Total Respondents	194
		(skipped this question)	16

3. Please think about your recent participation in the Time Bank. Would you prefer to increase, keep about the same, or decrease the frequency with which you:

	Increase	Keep about the same	Decrease	Response Total
Provide services to others	52% (102)	45% (88)	3% (5)	195
Receive services from others	76% (145)	23% (45)	1% (2)	192

Total Respondents **195**
 (skipped this question) **15**

4. To what extent do the following issues limit your participation in this Time Bank?

	Not at all	Very little	To some extent	To a great extent	Response Total
I'm too busy	7% (13)	8% (16)	51% (98)	34% (65)	192
The services that I desire are not available	24% (45)	33% (62)	31% (57)	12% (22)	186
Contact difficulties, it is hard to reach other members	22% (40)	31% (58)	27% (50)	20% (38)	186
I do not really want to receive services, I prefer to only provide	73% (138)	18% (34)	9% (17)	0% (0)	189
I do not feel comfortable requesting services from those I don't know	45% (85)	30% (56)	23% (44)	2% (4)	189
Members do not call me to request my services	20% (37)	22% (41)	31% (59)	28% (52)	189
Members who I call are not available to provide services	28% (53)	27% (51)	28% (54)	17% (33)	191
			Total Respondents		195
			(skipped this question)		15

5. Engagement in the Time Bank (page 4 of 15)

1. The next questions concern how you go about requesting services from members. Do you usually:

	Never	Hardly ever	Sometimes	Often	Always	Response Total
Search the listings in the directory	5% (10)	15% (28)	40% (76)	21% (41)	19% (37)	192
Search the listings in the newsletters (Member's Corner)	15% (29)	19% (36)	32% (61)	22% (41)	11% (21)	188
Search the listings in the email messages sent by the office	10% (18)	6% (11)	24% (46)	30% (56)	30% (57)	188
Request services from those you have met at social events	42% (78)	28% (52)	21% (39)	8% (14)	2% (3)	186
Request services from those you have been referred to from other members	27% (50)	24% (46)	34% (64)	13% (24)	2% (4)	188
Contact the office for advice on who to ask	27% (51)	21% (39)	28% (53)	18% (34)	6% (12)	189
Use the online Time Banking system	54% (100)	19% (36)	18% (33)	6% (12)	2% (4)	185
			Total Respondents			193
			(skipped this question)			17

2. If you have not used online Time Banking, can you please tell us why you haven't. If you have, can you please tell us what you think about it:

View **Total Respondents** **157**
 (skipped this question) **53**

3. Have you ever provided a service to a member and not reported your time to the office (and therefore not collect the time dollar(s) you earned)?

		Response Percent	Response Total
No		57.7%	112
Yes, one or two times		22.2%	43
Yes, a few times		13.9%	27
Yes, many times		4.6%	9
View If Yes, please tell us why		33%	64
Total Respondents			194
(skipped this question)			16

6. Engagement in the Time Bank (page 5 of 15)

1. To what extent:

	Not at all	Very little	To some extent	To a great extent	Response Total
Do you look forward to talking with the member with whom you are exchanging with and making the transaction a social experience?	5% (9)	11% (22)	60% (115)	24% (47)	193
Would you prefer time banking to be less personal and more anonymous like normal business transactions?	55% (105)	28% (54)	14% (27)	3% (5)	191
Total Respondents					193
(skipped this question)					17

2. How often do you attend the Time Bank's social events (monthly gatherings, meetings, events, etc.)?






	Response Percent	Response Total
Never	31.3%	61
Hardly ever	44.6%	87
Sometimes	22.6%	44
Often	1%	2
Always	0.5%	1
Total Respondents		195
(skipped this question)		16

3. How satisfied are you with your level of attendance of social events?

	Response Percent	Response Total
Very dissatisfied	4.4%	8
Somewhat dissatisfied	46.7%	84

Somewhat satisfied		37.2%	67
Very satisfied		11.7%	21
		Total Respondents	180
		(skipped this question)	31

4. How satisfied are you with the turnout at the Time Bank's social events?

		Response Percent	Response Total
I've never been to one		36.4%	59
Very dissatisfied		3.7%	6
Somewhat dissatisfied		21%	34
Somewhat satisfied		34%	55
Very satisfied		4.9%	8
		Total Respondents	162
		(skipped this question)	49

5. To what extent do any of the following prevent you from attending social events?

	Not at all	Very little	To some extent	To a great extent	Response Total
Work obligations	17% (32)	11% (21)	39% (72)	33% (61)	186
Family obligations	26% (48)	15% (27)	28% (51)	31% (57)	183
Lack of transportation	79% (141)	11% (19)	8% (14)	3% (5)	179
Lack of interest in socializing with other members	41% (74)	24% (43)	30% (54)	6% (11)	182
					Total Respondents
					190
					(skipped this question)
					20

6. Please describe any other situations that may prevent you from attending social events:

View	Total Respondents	84
	(skipped this question)	126

7. Engagement in the Time Bank (page 6 of 15)

1. Please indicate how much you agree with the following statements

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	Response Total
Time banking is an important reflection of who I am	26% (49)	59% (112)	11% (21)	5% (9)	191
I am willing to work harder in order to help my Time Bank succeed	23% (44)	63% (120)	11% (20)	3% (6)	190
I feel very little loyalty to this organization	4% (8)	12% (22)	36% (69)	48% (92)	191

I am proud to tell others that I am part of this organization	65% (124)	29% (56)	3% (5)	3% (5)	190
I like to think of myself as similar to other members of my Time Bank	28% (52)	55% (102)	14% (27)	3% (6)	187
I find that my values and the organization's values are very similar	45% (85)	48% (89)	6% (11)	1% (2)	187
I really care about the fate of this organization	70% (131)	26% (48)	3% (6)	2% (3)	188
I plan to remain a member of the Time Bank for a number of years	76% (144)	20% (38)	2% (4)	2% (3)	189
				Total Respondents	192
				(skipped this question)	18

2.

	Not at all	A little	Somewhat	Very likely	Response Total
Please think about the importance of Time Dollars (the credits themselves) to you. If this Time Bank changed so that all members freely volunteer their services and received no credits in return, how likely is it that you would continue to participate?	23% (44)	32% (60)	22% (42)	23% (43)	189
If this Time Bank changed and members were asked to pay a sliding-scale membership fee, how likely is it that you would continue to participate?	26% (49)	31% (60)	29% (56)	14% (26)	191
How likely are you to participate (by donating your time or money) in future fundraising efforts at this Time Bank?	8% (15)	26% (50)	36% (68)	30% (57)	190
				Total Respondents	191
				(skipped this question)	19

8. Outcomes (page 7 of 15)

1. To what extent has your involvement with this Time Bank enabled you to:

	Not at all	Very little	To some extent	To a great extent	Response Total
Act on your personal values, convictions, or beliefs	4% (8)	13% (24)	52% (95)	31% (56)	183
Be more independent from government	27% (50)	29% (53)	33% (60)	11% (20)	183
Be more independent from large corporations	23% (43)	29% (54)	36% (67)	11% (20)	184
Be part of a larger movement for social change	4% (7)	19% (35)	49% (91)	28% (51)	184
Build community in our region	4% (8)	20% (36)	48% (88)	27% (50)	182
Contribute to the quality of life in our region	4% (7)	17% (31)	52% (96)	27% (50)	184
Create a better society	4% (7)	18% (33)	55% (100)	23% (42)	182
Experience new activities in group settings	22% (40)	36% (66)	30% (55)	11% (20)	181

Feel confident that you have others to call on if you ever need help	7% (13)	26% (47)	45% (81)	23% (41)	182
Gain satisfaction from helping others	2% (3)	12% (21)	47% (85)	40% (72)	181
Get help from others	7% (12)	23% (42)	48% (87)	23% (41)	182
Have a good time doing things in a social setting	19% (34)	34% (61)	31% (57)	16% (29)	181
Help establish trust among people	8% (14)	25% (45)	51% (93)	16% (29)	181
			Total Respondents		186
			(skipped this question)		24

9. Outcomes (page 8 of 15)

1. To what extent has your involvement with this Time Bank enabled you to:

	Not at all	Very little	To some extent	To a great extent	Response Total
Help people in need	8% (15)	17% (31)	52% (96)	23% (42)	184
Learn new skills from others	25% (45)	41% (74)	27% (49)	7% (12)	180
Live a "greener" lifestyle	19% (33)	37% (65)	34% (61)	10% (18)	177
Obtain <i>needed</i> services or goods that you could not afford	12% (22)	24% (43)	35% (63)	29% (52)	180
Obtain <i>needed</i> services that you could not perform yourself	14% (26)	22% (39)	37% (67)	27% (48)	180
Obtain services or goods that you would not normally pay cash for	15% (27)	28% (50)	36% (65)	21% (38)	180
Obtain services or goods that you would rather not have to pay cash for	12% (22)	16% (29)	37% (66)	35% (63)	180
Promote a more equal society	8% (15)	17% (31)	49% (88)	25% (45)	179
Save money	11% (19)	14% (25)	44% (79)	32% (57)	180
Spend more time with acquaintances or friends	35% (62)	39% (69)	20% (35)	7% (12)	178
Spend more time with like-minded people	17% (30)	37% (67)	36% (64)	10% (18)	179
Spend more time with people from different backgrounds than yourself	16% (29)	34% (60)	40% (71)	11% (19)	179
Use or improve skills that you do not get to use regularly	22% (40)	38% (67)	29% (52)	11% (19)	178
Use your skills to do something for others	5% (9)	17% (31)	50% (89)	28% (50)	179
			Total Respondents		185
			(skipped this question)		25

10. Outcomes (page 9 of 15)

1. To what extent has your involvement with this Time Bank helped you to:

	Not at all	Very little	To some extent	To a great extent	Response Total
Develop some deeper friendships	38% (70)	28% (51)	30% (54)	4% (8)	183

Feel better about yourself	12% (22)	28% (50)	49% (88)	11% (19)	179
Feel more in control of your life	23% (42)	35% (63)	33% (59)	9% (16)	180
Feel safer in your neighborhood	43% (78)	36% (64)	18% (32)	3% (6)	180
Feel that you can make a difference in your community	6% (11)	24% (43)	53% (96)	17% (31)	181
Feel that you make a valuable contribution to society	6% (11)	21% (38)	54% (98)	19% (34)	181
Give back to the community	6% (11)	20% (37)	51% (94)	22% (41)	183
Improve the local economy	16% (29)	31% (56)	39% (70)	14% (26)	181
Improve your quality of life	13% (24)	20% (36)	46% (84)	20% (37)	181
Improve your standard of living	19% (34)	33% (60)	33% (60)	15% (27)	181
Learn about sources of support and advice in the region	16% (30)	24% (45)	40% (73)	20% (36)	184
Meet new people or make friends	13% (24)	37% (68)	40% (74)	9% (17)	183
			Total Respondents		186
			(skipped this question)		24

2. To what extent has your involvement with this Time Bank:

	Not at all	Very little	To some extent	To a great extent	Response Total
Changed how you think about the world	18% (33)	21% (39)	52% (95)	9% (17)	184
Changed how you think about your community	12% (22)	17% (32)	55% (100)	16% (29)	183
Expanded your purchasing power	13% (23)	26% (47)	40% (74)	21% (39)	183
Improved your mental health	30% (55)	33% (60)	26% (48)	11% (20)	183
Improved your physical health	38% (69)	32% (58)	18% (32)	13% (23)	182
Made you more politically aware	31% (56)	30% (55)	30% (55)	9% (16)	182
			Total Respondents		184
			(skipped this question)		26

11. Outcomes (page 10 of 15)

1. To what extent has your involvement with this Time Bank increased:

	Not at all	Very little	To some extent	To a great extent	Response Total
The frequency with which you attend non-Time Bank social, political, or community events	53% (96)	34% (62)	10% (18)	3% (5)	181
The frequency with which you entertain guests at your home	57% (103)	33% (60)	9% (17)	1% (1)	181
The frequency with which you volunteer	36% (65)	26% (47)	29% (53)	9% (16)	181
Your involvement with community, civic, or political groups	43% (77)	31% (56)	21% (37)	6% (10)	180
Your political activism	51% (92)	30% (54)	15% (28)	4% (7)	181

Total Respondents **181**
(skipped this question) **29**

2. To what extent has your involvement with this Time Bank:

	Not at all	Very little	To some extent	To a great extent	Not Applicable	Response Total
Enabled you to feel less financially stressed	23% (41)	29% (52)	34% (61)	14% (26)	1% (1)	181
Enabled you to learn new job-related skills	51% (91)	28% (50)	12% (21)	4% (7)	6% (11)	180
Helped you promote your business or bring in new customers	47% (84)	22% (39)	18% (33)	4% (7)	9% (16)	179
Helped you to feel less lonely	46% (82)	28% (51)	16% (28)	4% (8)	6% (10)	179
Helped you to feel needed or useful	27% (48)	19% (35)	37% (67)	15% (27)	2% (4)	181
Helped you to find a job	68% (122)	12% (22)	6% (11)	4% (7)	10% (18)	180
Helped you to have something worthwhile to do with your free time	43% (77)	21% (38)	22% (40)	9% (16)	5% (9)	180
Provided you with the opportunity to work	53% (96)	15% (27)	18% (32)	5% (9)	9% (16)	180
	Total Respondents					181
	(skipped this question)					29

3. Suppose that this Time Bank closed, how large of an impact would this have on:

	None at all	A small impact	A moderate impact	A large impact	Response Total
Your social life	62% (114)	27% (50)	10% (18)	1% (2)	184
Your self-esteem	65% (120)	23% (42)	9% (16)	3% (6)	184
Your feelings about the community	20% (37)	24% (44)	32% (58)	24% (44)	183
Your community engagement	33% (60)	30% (55)	23% (43)	14% (25)	183
Your ability to get services that you <i>desire</i>	15% (27)	31% (57)	30% (54)	25% (45)	183
Your ability to get services that you <i>need</i>	23% (43)	31% (58)	25% (46)	21% (38)	185
	Total Respondents				185
	(skipped this question)				25



12. Member Satisfaction (page 11 of 15)

1. To what extent are you satisfied with the:

	Not at all	Very little	To some extent	To a great extent	Not Applicable	Response Total
Ability to provide services in the Time Bank	3% (5)	15% (27)	40% (72)	40% (73)	2% (4)	181
Ability to receive services in the Time Bank	5% (9)	17% (31)	44% (80)	28% (51)	6% (10)	181
Coordination (setting up) of exchanges	2% (4)	18% (33)	40% (71)	32% (58)	7% (13)	179

Newsletters	2% (3)	9% (16)	32% (57)	49% (87)	8% (15)	178
Number of members that you have met	3% (5)	29% (52)	42% (76)	18% (33)	8% (14)	180
Number of participating businesses	3% (6)	19% (34)	42% (75)	27% (48)	9% (16)	179
Office's communication with members	1% (2)	7% (13)	33% (60)	55% (100)	3% (6)	181
Orientation process at the Time Bank	1% (2)	8% (14)	29% (53)	51% (93)	10% (19)	181
Personal touch that Time Bank members give when providing a service	6% (10)	6% (11)	29% (52)	49% (88)	11% (19)	180
Printed directory of participants	3% (5)	20% (36)	35% (63)	41% (75)	1% (2)	181
Quality of the goods and services you have received	2% (4)	7% (13)	24% (43)	54% (98)	12% (22)	180
Range of goods and services offered in the Time Bank	2% (3)	6% (11)	30% (54)	57% (103)	5% (9)	180
Reporting of credits on your statement	10% (18)	13% (23)	26% (46)	37% (66)	15% (26)	179
Sense of community created by the Time Bank	2% (4)	15% (26)	42% (75)	35% (62)	6% (10)	177
Speed in which your requests have been filled	7% (13)	17% (30)	35% (62)	28% (50)	13% (24)	179
Total Respondents						182
(skipped this question)						28

2. Are there services that have not been available through the Time Bank that you would like to receive?

		Response Percent	Response Total
No		62.2%	107
Yes (please specify)		37.8%	65
Total Respondents			172
(skipped this question)			38

3. To what extent to you agree that:

	Strongly disagree	Somewhat disagree	Somewhat agree	Strongly agree	Response Total
The quality of the goods and services offered through the Time Bank are as good as those I would buy	2% (3)	10% (18)	50% (89)	39% (69)	179
The Time Bank has lived up to my expectations	3% (5)	20% (37)	42% (76)	35% (64)	182
I can recommend this Time Bank to other people	2% (3)	3% (5)	28% (50)	68% (123)	181
The Time Bank is a successful organization	2% (4)	4% (8)	36% (66)	57% (103)	181
Total Respondents					183
(skipped this question)					27






1. Aside from your involvement with the Time Bank,

	Never or practically never	Once or twice a year	Once a month	Once a week	More than once a week	Response Total
How often do you engage in formal volunteering through an organization?	11% (21)	34% (63)	23% (42)	14% (26)	17% (31)	183
How often do you engage in informal volunteering (helping family, friends, or neighbors)?	3% (6)	11% (20)	29% (52)	31% (56)	26% (48)	182
				Total Respondents		182
				(skipped this question)		28

2.

	Never	Hardly ever	Sometimes	Often	Always	Response Total
How often do you chat with neighbors?	2% (3)	12% (21)	35% (63)	34% (62)	18% (32)	181
How often do you and your neighbors help each other out by lending things like tools, giving someone a ride, or watching each other's houses when you are away?	5% (9)	25% (45)	26% (46)	27% (47)	17% (30)	177
How often do you discuss political issues with your family, friends, neighbors, or acquaintances?	5% (9)	14% (26)	29% (53)	37% (67)	14% (26)	181
				Total Respondents		180
				(skipped this question)		30

3. We hear talk these days about liberals and conservatives. How would you consider yourself?

	Response Percent	Response Total
Very Liberal 	29.1%	52
Liberal 	37.4%	67
Somewhat Liberal 	7.8%	14
Moderate 	12.3%	22
Somewhat Conservative 	10.1%	18
Conservative 	3.4%	6
Very Conservative	0%	0
	Total Respondents	179
	(skipped this question)	32

4. Are you a member of a political party?

	Response Percent	Response Total
No 	26.7%	47
Yes, American Reform Party	0%	0

Yes, the Democratic Party		43.2%	76
Yes, the Green-Independent Party		18.8%	33
Yes, the Libertarian Party		0.6%	1
Yes, the Republican Party		5.1%	9
View Yes, some other party (please specify)		5.7%	10
		Total Respondents	176
		(skipped this question)	35

5. Listed below are some different forms of political action that people can take. For each item please indicate whether you have actually done this, whether you might do it, or whether you would never do this.

	Have done	Might do	Would never do	Response Total
Vote in an election	96% (174)	3% (5)	1% (2)	181
Attend public meeting on town or school issues	74% (134)	23% (42)	3% (5)	181
Contact the editor of a newspaper	53% (95)	44% (80)	3% (5)	180
Contact an elected official	81% (147)	16% (30)	3% (5)	182
Sign a petition	94% (168)	6% (10)	1% (1)	179
Boycott specific companies or goods	74% (134)	22% (40)	3% (6)	180
Attend a lawful public demonstration	67% (120)	27% (49)	6% (10)	179
Illegally block or occupy a building or street	13% (22)	43% (75)	45% (79)	176
		Total Respondents		181
		(skipped this question)		29

14. Demographic Questions (page 13 of 15)

1. What is your sex?

		Response Percent	Response Total
Female		85.7%	156
Male		12.1%	22
View Other (please specify)		2.2%	4
		Total Respondents	182
		(skipped this question)	28

2. What is your race (please check all that apply)?

		Response Percent	Response Total
White		95%	172

	Black or African American	0%	0
	Latina/o or Hispanic	1.1%	2
	Asian American	2.2%	4
	Mixed Race	1.7%	3
View	Other (please specify)	4.4%	8
Total Respondents			181
(skipped this question)			29

3. What is your birthday?

		Response Percent	Response Total
View	Birthdate	100%	175
Total Respondents			175
(skipped this question)			35

4. Are you currently living with a spouse, partner, or significant other?

		Response Percent	Response Total
	Yes	37.3%	66
	No	62.7%	111
Total Respondents			177
(skipped this question)			33

5. What is your current marital status?

		Response Percent	Response Total
	Single	36.2%	64
	Married	28.8%	51
	Divorced or separated	30.5%	54
	Widowed	4.5%	8
Total Respondents			177
(skipped this question)			33

15. Demographic Questions (page 14 of 15)

1. How many children currently reside in your household?

		Response Percent	Response Total
	0	61.1%	110
	1	21.7%	39

2		12.2%	22
3		3.9%	7
4		1.1%	2
5		0%	0
6		0%	0
7		0%	0
8 or more		0%	0
Total Respondents			180
(skipped this question)			31

2. Which of the following best describes your living situation?

		Response Percent	Response Total
I/we own our dwelling		55.2%	101
I/we rent our dwelling		39.9%	73
View Other (please specify)		4.9%	9
Total Respondents			183
(skipped this question)			28

3. What is the highest year of schooling that you have completed?

		Response Percent	Response Total
11th grade or lower		1.7%	3
High school diploma or GED		10.6%	19
Associate's (AA) degree, technical, or vocational degree		13.9%	25
Bachelor's (BA or BS) degree		45.6%	82
Master's degree		22.8%	41
Other graduate degree		5.6%	10
Total Respondents			180
(skipped this question)			31

4. Are you currently a student?

		Response Percent	Response Total
No		79.9%	143
Yes, part-time		14%	25
Yes, full-time		5.6%	10
View If Yes (please tell us where you attend)		13.4%	24

Total Respondents 179
 (skipped this question) 31

5. Are you currently employed?

	Response Percent	Response Total
No	21.2%	38
Yes, part-time	29.6%	53
Yes, full-time	49.2%	88
Total Respondents		179
(skipped this question)		32

6. What is (or was) your primary occupation?

[View](#) **Total Respondents** 174
 (skipped this question) 36

7. At any point in the past six months have you been unemployed and looking for work?

	Response Percent	Response Total
Yes	22.9%	41
No	77.1%	138
Total Respondents		179
(skipped this question)		32

16. Demographic Questions (page 15 of 15!)

1. Please choose the category that best describes your household's total annual income

	Response Percent	Response Total
Less than \$15,000	22%	36
\$15,000-\$19,999	11.6%	19
\$20,000-\$29,999	23.8%	39
\$30,000-\$39,999	11.6%	19
\$40,000-\$49,999	5.5%	9
\$50,000-\$59,999	9.1%	15
\$60,000-\$74,999	8.5%	14
\$75,000-\$99,999	4.9%	8
\$100,000 and over	3%	5
Total Respondents		164

(skipped this question) 46

2. Generally speaking, would you consider yourself:

	Response Percent	Response Total
Very religious	7%	12
Somewhat religious	21.6%	37
A little religious	17%	29
Not very religious	54.4%	93
Total Respondents		171
(skipped this question)		39

3. Generally speaking, would you consider yourself:

	Response Percent	Response Total
Very spiritual	49.1%	85
Somewhat spiritual	35.3%	61
A little spiritual	5.8%	10
Not very spiritual	9.8%	17
Total Respondents		173
(skipped this question)		37



4. Apart from weddings, funerals and christenings, about how often do you attend religious services these days?

	Response Percent	Response Total
More than once a week	5.2%	9
Once a week	14.9%	26
Once a month	13.8%	24
Only on special holy days	4.6%	8
Once or twice a year	17.8%	31
Less often	6.3%	11
Never or practically never	37.4%	65
Total Respondents		174
(skipped this question)		36

5. How many years have you lived in Maine?

[View](#) **Total Respondents** 176
(skipped this question) 34

6. Aside from your immediate household, do you have family members who also live in Maine?

	Response Percent	Response Total
Yes 	66.5%	117
No 	33.5%	59
Total Respondents		176
(skipped this question)		34

7. From time to time, most people discuss important matters with other people. Looking back over the last six months, how many people have you discussed important matters with?

View Total Respondents	171
(skipped this question)	39




8. Of the number of people that you counted for the previous question, how many of them live in Maine?

View Total Respondents	168
(skipped this question)	42

9.





	Yes	No	Response Total
Do you currently have Internet access at home or work?	93% (165)	7% (13)	178
Do you currently have access to a vehicle that you can drive?	90% (159)	10% (17)	176
Do you have a disability or health condition that prevents you from being totally independent and taking care of yourself?	8% (14)	92% (163)	177
Total Respondents			178
(skipped this question)			32

10. Do you currently have any health insurance coverage?

	Response Percent	Response Total
No 	19.9%	34
Yes, through an employer plan 	51.5%	88
Yes, through a government plan 	28.7%	49
Total Respondents		171
(skipped this question)		39

11. How would you rate your health?

Response Percent	Response Total
------------------	----------------

Poor		3.4%	6
Fair		11.4%	20
Good		45.1%	79
Excellent		40%	70
Total Respondents			175
(skipped this question)			35

12. Are there any questions that we have forgotten? Would you like to tell us anything else? Also, if you have any new contact information (address or telephone numbers), please type it into this box:

<input type="button" value="View"/>	Total Respondents	70
(skipped this question)		140

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Have you ever provided a service to a member and not reported your time to the office (and therefore not collect the time dollar(s) you earned)?

- [1.](#) too busy
- [2.](#) I did not know how the system worked.
- [3.](#) well, i just foget and never call them in.
- [4.](#) I forgot.
- [5.](#) too busy
- [6.](#) I didn't realize she was a member...until afterward.
- [7.](#) I felt I took far longer than the timeframe I had initially promised for rendering the service, and did not want to accept payment
- [8.](#) forgot
- [9.](#) I've lost track of the num ber of hours
- [10.](#) Just got too busy
- [11.](#) because he didn't report services he provided me; guess we just figured it cancelled out
- [12.](#) sympathy for poeple in needs
- [13.](#) couldn't remember the exact time and date, too embarassed/lazy to call and ask
- [14.](#) providing service most important, getting service not needed at this time
- [15.](#) forgetful
- [16.](#) I forget to!
- [17.](#) didn't seem to matter much, just did it
- [18.](#) I moved. I misplaced my new member book, so I don't have the phone number now.
- [19.](#) just forgot
- [20.](#) I put it off. I have emailed it in once and used the online system once. Not sure where I can see my balance because I haven't been keeping count-which is my responsibility.
- [21.](#) Forget, don't care, not important to me

- 22.** Because I dont know what to do with the hours once I get them and some people need their time hours for different services.
- 23.** felt generous
- 24.** i felt i didn't need to
- 25.** i forget to call them in, then the time gets away from me, I forget dates, etc..
- 26.** get too busy and forget
- 27.** Simply forgot.
- 28.** Just didn't think of it.
- 29.** forgetful, etc.
- 30.** forgot, didnt wan to bother, Il;m not all that organized
- 31.** too buisy, I forget
- 32.** We have just started with mtd and as of this week believe we have 200 time dollars we have not collected on. We are planning on a meeting next week to request some gift certificates and figure out mo
- 33.** Didn't (until recently) see that it benefitted the organization as a whole (since I don't use the services very much)
- 34.** I always forget!
- 35.** failed to report- no good reason
- 36.** sometimes I just don't think about it and I am just as happy to do the service regardless of time dollars.. that is a happy bonus...
- 37.** I used to forget to report them but I have come up w/a way to avoid this now because I realize the important connection that this has to reciprocity.
- 38.** I forget and get too busy and this has probably cost me at least 5 TDs
- 39.** time under reported
- 40.** I forgot to do it
- 41.** forgot the members name
- 42.** The person did not give me their name or seem to be that responsible
- 43.** forget/not clear it was my call
- 44.** either forgot and too much time went by or just didn't bother because it all equals out eventually anyway
- 45.** I kind of thought they would report it--it was a long time between when I joined and when I conducted the service, so I forgot if we both had to report it or just one of us.
- 46.** forgot! but I usually keep track and catch up eventually
- 47.** wanted it to be gifted
- 48.** It's just me, I forget.
- 49.** I forget or I wait til I have more time given and then I lose the paper
- 50.** neglect, laziness
- 51.** We traded childcare on our own
- 52.** I have an abundance of time \$\$\$
- 53.** Didn't have the chance!
- 54.** I forgot, until way later.
- 55.** get busy and forget

- 56.** I just forget... maybe the person is a friend or maybe we didn't make it clear that this was a TD exchange... usually, I simply forget.
- 57.** mmm...forgotten.
- 58.** forgot
- 59.** It was a very hard personal interaction. After reporting this to the office, I felt more "washed" of the experience if I didn't report the TDs earned—and there were many.
- 60.** Again discouraged. Can't seem to spend any.
- 61.** didn't know it counted
- 62.** Forgot
- 63.** I forgot
- 64.** we became friends, and it was an equal/wash

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Are there services that have not been available through the Time Bank that you would like to receive?

- [1.](#) I'd like someone to help me set tile (border in my kitchen, around bathroom floor,e tc.
- [2.](#) broader crosssection of the business community
- [3.](#) good housekeeping, gardening
- [4.](#) singing lessons; house repairs
- [5.](#) housecleaning
- [6.](#) roofing
- [7.](#) auto body repair
- [8.](#) Minor Household Electrical/Plumbing/Construction
- [9.](#) It may be now, but I've tried in the past to get help with landscaping and house maintenance.
- [10.](#) electrical
- [11.](#) housecleaning - many are signed up but do not respond
- [12.](#) CHILD CARE, everyone offers it but no one seems to do it.
- [13.](#) tickets to shows
- [14.](#) Housing
- [15.](#) household help
- [16.](#) When I need help because I have gotten sick I need the help that day or the next. Many services I have to wait a week or two for the person to provide the exchange..sometimes longer. Or if something
- [17.](#) dental
- [18.](#) Veterinary
- [19.](#) light housekeeping
- [20.](#) More travel and recreation, vacation resources
- [21.](#) manicure and pedicure
- [22.](#) legal information/advice-but it's probably not possible to provide that

- 23.** house repair, computer software hlep
- 24.** more theater productions
- 25.** The services are listed but they do not seem to be available--massage, haircuts, home maintenance.
- 26.** more auto repair
- 27.** I would like to see more classes offered.
- 28.** Dentists and Eye Glasses
- 29.** I've received very little/no help due to the fact that with one exception, no one returns my request to call when I have to leave a message.
- 30.** Auto electrical systems
- 31.** I would love to occasionally receive a statement but never have...I have no idea how many times dollars I have
- 32.** dentistry
- 33.** groceries (ha ha)
- 34.** outside painting, brick laying, build a platform for washer and dryer.
- 35.** Dental
- 36.** life coaching, counseling services, vouchers for utilities or other bills, gasoline etc.
- 37.** would appreciate help with genealogy
- 38.** I will need help moving when I sell my house. No one is listed for the actual transportation of furniture.
- 39.** Odd jobs around house. Need a platform for washer and dryer. some outside painting with oil base paint.
- 40.** Services that are listed but are difficult to access because members are not available or willing to provide them
- 41.** Sewing
- 42.** Couldn't find anyone to help clearing fallen branches and brush from our wooded area
- 43.** restaurants, arts tickets (broader orgs), horseback riding, retreat rentals
- 44.** people actually available for gardening, house cleaning, ironing, lawn mowing, house fix it tasks and massage
- 45.** car repair and maint
- 46.** alternative medical care that is not based on income level and is local (no car needed)
- 47.** rotating art gallery/library book exchange
- 48.** house contractor work
- 49.** House Repair/Upkeep (elec, plumb...
- 50.** I have been unable to get someone to help me with yardwork.
- 51.** Chiropractic
- 52.** I'm getting tired
- 53.** Jewelry repair, matting and framing, more restaurants, dry cleaning, counseling
- 54.** more people to help with Mac computers & DIGITAL photography!
- 55.** chiropractic, musical accompanist
- 56.** book keeping
- 57.** car maintenance, snow removal (plowing),
- 58.** small engine/ appliance repair

- 59.** I answered very little to most of the above questions as I do not have a directory, have not attended an orientation and the only service that I contacted several people for , none were able to help
- 60.** not sure
- 61.** I have wasted a lot of time trying to GET services AND information on services.
- 62.** chiropractic care
- 63.** housecleaning
- 64.** Dental would be good to add. Financial Planning.
- 65.** Plumber, Organ repair, Coffee shops or additional restaurants

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What is (or was) your primary occupation?

- [1.](#) professor
- [2.](#) nurse
- [3.](#) Public Housing Manager
- [4.](#) Polarity and Massage Therapy
- [5.](#) trade associations
- [6.](#) Administrative Assistant
- [7.](#) Program Director at a Non Profit Organization
- [8.](#) teacher
- [9.](#) Legal Secretary
- [10.](#) store clerk
- [11.](#) piano teacher
- [12.](#) Children's Services Program Manager
- [13.](#) Educator
- [14.](#) Medical assisting/transcription - store management/sales
- [15.](#) Consulting
- [16.](#) cook
- [17.](#) care provider
- [18.](#) Retail as well as IT
- [19.](#) Psychotherapist
- [20.](#) landscaper
- [21.](#) bookkeeping
- [22.](#) Retail
- [23.](#) nursing

- 24.** Administrative Assistant
- 25.** self-employed Reiki Master
- 26.** physician
- 27.** Truck driver (was)
- 28.** Home/School Coordinator/Parent Trainer
- 29.** social worker
- 30.** Real Estate Broker
- 31.** Public Relations
- 32.** location sound recordist
- 33.** mama/ waitress/ artist
- 34.** Social Services/Case Management
- 35.** correction officer
- 36.** Stay at home mom
- 37.** Community Adult Ed and College Instructor
- 38.** arborist
- 39.** Computer consultant
- 40.** Office Admin
- 41.** social services coordinator
- 42.** Holistic Health Practitioner
- 43.** Spanish Interpreter
- 44.** nonprofit consultant
- 45.** artisan sewer
- 46.** Administrative Assistant
- 47.** cook
- 48.** office administration
- 49.** PC Tech
- 50.** Social Architecture
- 51.** Activity Director/ artist
- 52.** Learning to love.
- 53.** Social Worker
- 54.** tax assessor
- 55.** social worker
- 56.** home maker
- 57.** fund development
- 58.** Building/Property Management
- 59.** tutor
- 60.** Sorter at Goodwill
- 61.** teacher

- 62.** Early Childhood Education
- 63.** Social Work
- 64.** librarian
- 65.** college professor
- 66.** Office Manager
- 67.** social work
- 68.** Librarian
- 69.** counselor
- 70.** Organizer
- 71.** Chaplin
- 72.** Public Relations - now Nursing
- 73.** sales/mom
- 74.** Publishing
- 75.** state of maine employeee
- 76.** Office Mgr./Limo Driver
- 77.** Psychotherapy
- 78.** Data Analyst
- 79.** accounting taxes
- 80.** CASH REGISTER
- 81.** trainer
- 82.** asst manger small store
- 83.** teacher
- 84.** Telephone Operator
- 85.** health care
- 86.** massage therapist
- 87.** teacher
- 88.** education director at church
- 89.** social work
- 90.** stay at home mom/ music booker/radio dj
- 91.** Educator/Social Worker
- 92.** HEALER
- 93.** Program Coordinators
- 94.** Office clerk; nursery/greenhouse employee; sales clerk.
- 95.** sales
- 96.** mgr television operations
- 97.** full time mom
- 98.** social work management
- 99.** bookkeeper

- 100.** carpenter
- 101.** graphics
- 102.** Receptionist/Administrative Asst
- 103.** social worker
- 104.** Organic Farmer
- 105.** mother
- 106.** energy healer
- 107.** Office Work
- 108.** teacher, travel consultant
- 109.** Administration
- 110.** Massage Therapist
- 111.** landscaping
- 112.** massage therapist,arts educator,developmental therapist
- 113.** retail sales- but searching for job as dental assistant
- 114.** Tutor
- 115.** social worker
- 116.** consultant
- 117.** nurses aide
- 118.** Massage/Polarity Therapist
- 119.** librarian
- 120.** teacher and travel consultant
- 121.** Elder Refugee Outreach Coordinator
- 122.** Teacher
- 123.** retired
- 124.** Licensed Massage Therapist
- 125.** development director
- 126.** clinical social worker
- 127.** teaching
- 128.** Human Services
- 129.** Financial Accounting/Business
- 130.** counselor
- 131.** nanny/nurse
- 132.** therapeutic foster parent
- 133.** homemaker
- 134.** Chiropractor
- 135.** Health care management
- 136.** Real estate
- 137.** raising money

- 138.** Asst Director Deaf Services/ASL Interpreter
- 139.** Physician
- 140.** Research Analyst
- 141.** Social services
- 142.** stay at home mom
- 143.** Certified Hypnotherapist/Reiki Practitioner
- 144.** Teaching
- 145.** Customer Service
- 146.** self employed designer
- 147.** deep sea diver, pipe welder, advertising photographer, functional metal artist
- 148.** Professional Psychic and Medium
- 149.** substance abuse therapist
- 150.** Administrative Assistant
- 151.** musician
- 152.** Program Administrator / HR
- 153.** Office manager; choir director
- 154.** massage therapist
- 155.** environmental specialist
- 156.** Higher Education Administration
- 157.** teacher
- 158.** hospital administrato
- 159.** coordinator
- 160.** childcare
- 161.** sales advertising
- 162.** I owned a commercial kitchen design and sales business until I was diagnosed with cancer
- 163.** Cashier
- 164.** self employed-copywriter/counselor/dog walker/pet sitter
- 165.** government grant writer
- 166.** Journalist
- 167.** personal historian
- 168.** varies
- 169.** writer
- 170.** Coordinator - PTB
- 171.** Coordinator
- 172.** Coordinator
- 173.** director
- 174.** University Professor



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Are there any questions that we have forgotten? Would you like to tell us anything else? Also, if you have any new contact information (address or telephone numbers), please type it into this box:

1. I live too far away to be very active. It is my hope that you will come into the Augusta area.
2. I am not an active member and am satisfied with my status. Do not want to become more active in the organization tho I think it is worthwhile.
3. This survey had a lot of parts that didn't apply to me because I'm still in high school...
4. I have been frustrated by the fact that time bank members contact me for services that I do not offer-- apparently I am listed as an acupuncturist and a massage therapist, and I am not either of these. My friend had a similar problem. I have only been contacted for service that I actually offer only once, and I was unable to work with them. Other work committments and personal issues have prevented me from dealing with time bank stuff. I am not sure if I will become a more active time bank member.
5. I'm new to the Time Bank, still figuring out the way it works; have provided services but not asked for services yet. I apparently am not on the "e-mail list", as I haven't received any general messages, though have received responses to queries. I don't know if I've reported hours, because I tried to online but not sure if it took. My motivation in joining was fairly self centered in that income does not equal expenses, so hoping to participate in this system for undone essentials (such as very basic home repair), and for education/entertainment opportunities for my family. At the same time, would be delighted if that some people who always wanted piano lessons can receive them through me; I have always wished I could afford to teach for free! Am not uninterested in participating more fully in Time Bank, but already very active in church and school and homeschooling community, so not much time left over. Though I like meeting new people, previous commitments will keep me from investing in this organization that much at this point...but there is always the future! I think Time Banking is an excellent idea, and the organization is great; just haven't really gotten connected.
6. I have not been recieving any notices/info from Time Dollar (just the booklet when I first signed on.) But that was in July. A couple of people have asked for my services, but when I responded back, nothing ended up happening. They did not respond to me again...so I have not given any services yet! I would like to....
7. new address: 862 Deerwander Road Hollis Center, ME 04042
8. While I have no problem taking this survey, I don't think you should have asked for name, etc. Instead, sending an e-mail with a random login code would have prevented duplicate survey entries and also would have ensured the priacy of individual members, thereby ensuring more accurate and untainted responses. Finally, this could have been done via the web site Maine TimeBanks currently has, but hardly utilizes at all, sadly.
9. The question about 'discussing important matters' does not seem to be relevant to Time Bank, and how

does one answer that anyway? My health insurance is an individual plan, not employer or government, but the deductible is huge, so it doesn't help me much. This survey was too long!! I slugged through it to help you out, but it was tedious. After a while one stops thinking carefully about the answers.

- 10.** ADDRESS UPDATE: Josef Kijewski 20 Gilman St #6 Portland, ME 04102 Tel: 207.253.5152 Other Comments: I wish your main website had information as to how to get involved w/all the online timebanking, directory searches, etc. I've been meaning for some time to do that, but I never remember while the office is open, and I've gone to the main site a few times and can't ever find information on how to do it.
- 11.** Robin, I like you. But you're running a private dictatorship. You've decided to publish a newspaper, you've decided to put on a t.v. show, you make the decisions and everything's presented to us fait accompli. I've told you before, I won't participate in any organization other than work where I don't have a real opportunity to participate, not just an opportunity to rubber stamp. I know you think you're doing good things for Time Dollar, and you are, but as long as the structure is top down (aided by what'sherface,your pathetically stupid but loyal sidekick and her husband, the handyman/electrical guy who makes sexually inappropriate remarks to women members when he's in their homes)I won't become involved in helping the hierarchy get things done. That hasn't changed. Also, I'm poor Robin. I made less than \$7000. last year. I'm not expending energy to raise money to pay your salary. Any energy I expend on behalf of someone's salary is going to be spent on mine. I don't know who the Board Members are but I think the membership should have a voice in electing them, and I don't think your position should be permanent. A secretary can be permanent, but the person steering Time Dollar, even one who does it as well as you do, should not be permanent. If you want more participation at the social or service level, you're going to have to loosen the reigns of power and allow more participation at the decision making level. This isn't personal. It's pragmatic. People fall away or lower the level of their involvement when someone's doing things for or at them. You want greater involvement on the rank and file's part, share power. That's how you get the involvement you're looking for. Liz
- 12.** I am a huge supporter of the time bank for many reasons and love being a part of it. But I have accrued over a hundred time dollars and been having a hard time spending them because of the difficulty of arranging a service. Currently I am working with Judith Mc Alister who is helping to facilitate service exchange but because of lack of people willing to give a service it has been cumbersome and untimely and discouraging to want to use time dollars. I feel that many people at True North where I work feel the same. I think that people should not list themselves if they are not available to provide the service they advertise. On another note, I would be interested in getting the newsletter at my home: Amy Kustra, 73 Emery St, Portland ME 04102 and I was wondergin if the email newsletter can be sent to my email address. I also am interested in finding out how to book tickets at the Merril. I don't know how to find out what shows are available. Thanks so much and for the hard work you do in keeping this organization working and for asking for feedback! Amy Kustra
- 13.** still the same
- 14.** I don't receive a newsletter. Does it come in the mail?
- 15.** You're on the right track. Major improvements since I joined. The online part is very important to me. A way to give feedback on transactions à la ebay might help with quality of service once we're big enough. Keep up the good work!
- 16.** i wish that the printed directory came out more often so that i would be in it and also that online requests were somehow updated when filled. thanks.
- 17.** I love the concept of Time Dollars. I loved the book "No More Throw Away People". I value other people, and I like to get to know other people. Initially, I tried to be very involved in the network, and I didn't feel very welcome. I offered to help in a lot of different ways, but it felt like it was difficult to get started. Communication was difficult at first as well. I became a little disillusioned after a while and didn't make as much of an effort to be involved. I would love to see Time Dollars succeed in Maine. I've wanted to start something in my town because I feel too distant from the Portland community. It feels "complicated" to do that. It feels like a lot of politics, red tape and procedures. My husband and I have questioned the quality of work that we have seen in some areas (not necessarily time dollars we paid for.) I struggle with wanting to see value in every human being and appreciating them where they are but also wanting a certain level of quality in a service or good. There are some things that require a quality job. I think there is a big mix of people in time dollars (which is the whole idea), but it makes things difficult when some people are professionals at a certain skill and others do it for fun or a hobby. I would love to see time dollar networks thrive!!
- 18.** Aside from 2 ongoing services that I get from time bank I have not been very successful in obtaining some other needed/desired services. My biggest need/desire is housecleaning and while many people seem to offer it, I have never had a response even though I've had it listed in the email at least 2 times. I am not one to call strangers for services, I rely solely on the email request list and online requests. Overall I am very satisfied my experiences, it's just frustrating to not be able to obtain a service that seems so readily

available. My only "complaint" is I've never received a statement so I really have no idea how many TD I have, I know I've earned a lot but I don't know how many I have.

- 19.** I miss getting my statements. They could be e-mailed or accessed on the website to save \$\$\$. Also the e-mail alerts are much more useful for me than the member directory. An online member directory and e-mail alerts of services needed/new services offered would be sufficient to my needs. Interactions with a few of the staff have made me less likely to want to attend events. All interactions with time dollar members themselves have been nothing but positive. It is a good network and I often mention it to people.
- 20.** Would like an easier to use web based time dollar exchange system that includes an on-line directory of services and members
- 21.** contact info: 50 Penwood Dr Portland 899-3512
- 22.** Diana Sorus P.O. Box 8426 Portland, ME 04104-8426 (new mailing address) home phone: 207-317-0086 (cell/home) work phone: 207-575-5739
- 23.** katherine barteaux 24 whitney ave #3 portland maine 04102 phone 899-9269 update
- 24.** Telephone (207) 730-1407
- 25.** I find it difficult to find people able or willing to help. Many people on the list no longer have working phones. Often people do not return calls. I love the time bank. I am trying to move closer to Portland and will be more involved after that. thanks for all your good efforts.
- 26.** tingleham@aol.com
- 27.** I think this organization is one of the most important aspects of our community. It has the potential of making huge changes. And I fully support the mission whether the organization is working for me or not. I have not had success with the network. People do not return my phone calls or emails. I have been contacted only about 3 or 4 times over the last three years. People have scheduled a time for a service and then not shown up and did not contact us. It seems that if you don't go to the gatherings and social events that you can not truly be an accepted member of the network. That disappoints me because I thought that the network could be many things and people could be involved in many different ways. I also have not had any luck responding to the "requests and opportunities" emails. I either don't get responses back or the request has already been filled. So I am saddened that I have not been able to take part in the network as I had hoped.
- 28.** Yes this survey is way too long and I am surprised that so many folks have done it. I would never do this survey for anyone else except Time Banks. Very good questions just too many. Since the past year or so Time Banks feels overwhelming to me. Like there is way too much going on. They are really neat ideas etc. It's just that when I read so many new ideas and groups I shut down. I would very much like to go back to the simplicity that we once had. I miss that very much. Also as I said in the survey when I am not well or if something needs repair in my home I can't wait a week or two for a member. It seems like there is quite a wait. I am always confused on how to do certain food type exchanges. Some exchanges get too complicated and I am not sure why. Also I would like to know more about a person's kitchen who is cooking for Time Banks. This may be my own hang up. I know many people in TB that will not do food exchanges because of this reason. Sometimes TB exchanges do not stand up to the hour for hour. My life has changed in ways that are so great from being a member. Time Banks gives me the most important thing in my life...people caring about people. Many people are not caring for one another in the world and this is very sad and scary. I have met the nicest people in Time Banks. I am a very grateful member. Can we go back to "Keep it Simple"? Peace and gratitude to all. Julie
- 29.** for an organization based on notions of equality, i was pretty put off by the fact that the question about marital status didn't offer the option of domestic partner, even if it was an unintended oversight
- 30.** I think that the answer to the marital status question is a bit exclusive in that the options are "married" or "single," etc., and the law precludes gays from listing "married," but I think it's a bit ostracizing to force people in committed relationships to list themselves as "single" because the law won't recognize them as "married." Thanks.
- 31.** I enjoy and look forward to the time dollar newsletters and email and read them all time. I think you all do a good job. My problem is mostly my own. I have jobs that need to be done. But I hate calling people asking for help, then being rejected---not hearing back, finding numbers or emails don't work etc. Then I get discouraged and then don't want to try again. On the monthly pot lucks I hate to cook and they are usually weekday night so after work I am tired and can't plan ahead and don't want to show up empty handed. I'm not the most organized either. There are events I AM interested in that I read about in the newsletter and truly plan to attend, but I don't put them on the calendar, forget when they are and by the time I remember them they are over with. For example I actively collected things to contribute for the flea market fund raiser this summer and fully intended to participate BUT time got away from me. and I

missed it. I like that you repeat the same events in the newsletter because they serve as a reminder to me. You offer a diversity of creative opportunities to contribute, which I like. My problem is finding the time to actually do them!!! also BY doing the survey I learned although I have specific needs I was hoping to fulfill thru the Time Bank, I am more interested in contributing then "taking". I have two major task that need doing --painting my soffit and replacing my retaining wall HELP!!!

- 32.** I'm feeling that the Ptd Time Bank is spending more energy on Organization members than individual members... and are they looking for cheap labor for the groups?
- 33.** Blessings!
- 34.** email is now *donby322@verizon.net*
- 35.** SINCE I JOINED THE TIME BANK I HAVE NOT HAVE A PHONE SO IT MAKES IT HARD FOR PEOPLE TO CONTACT ME
- 36.** Please keep growing this organization
- 37.** Answering many of the questions was a challenge because there is a big difference between services that I receive from True North (or have received through other organization members such as Merrill Auditorium in the past) and those that I am able to receive from individual members. I have rarely been able to receive services from individual members. As a result, I had to "average out" my responses to account for two very different experiences. While I am grateful beyond words for the services from True North and would never be able to access them w/out time dollars, I still wish that it were more possible to receive member-to-member services when I need them.
- 38.** The difference between rural areas and Portland area, greatly effects my experience of Time Banks. I imagine that may be the same with most rural members. I believe it is important to develop satellites in these areas, in order to promote the sense of community and connection. Living in Raymond makes it difficult to participate in many Time Bank activities, tho I would like to. That is why the Ambassador program is so important to me.
- 39.** As you may see, I'm feeling somewhat disenchanted with MTB since I've only had one occasion when someone actually helped ME with a need. The concept of neighbor helping neighbor is great; however, there is either something broken which needs fixing, or there's something I must be failing to understand regarding HOW I can find a member who will return my calls. Also, I'm an excellent baker and cook yet my service has been utilized a total of once by gen'l timebank members and a couple of donations I've made to open house/what have you at time bank. I would love being more active in giving/receiving services, but response is poor when I request help. I think I've had 6 points since the first 6 months of membership. Since then there's been no activity. I wish it could work better.
- 40.** 28 Sadler Drive Brunswick, ME 04011 I'd like to make a request to be part of Brunswick Time Bank and Portland. I think I've already made this official, but am not sure. Please let me know. Thanks, Michele
- 41.** I found these questions very vague and difficult to answer. I don't like being put in boxes that don't apply or force a concept with which I disagree (such as the liberal vs conservative divide and conquer mindset) The whole question of the use of federal reserve notes, the meaning of the federal reserve, and the coming banking crisis and what that means to our country has been entirely ignored by your questions.
- 42.** Did I win the gas certificate?
- 43.** Many questions do not seem to be relevant if the membership is through an organization.
- 44.** I didn't answer your religious questions. I am a borned again believer. I'm very active in my church and active in faith based organization outside of my church.
- 45.** I would like to be contacted to provide services so that I can earn Time Dollars. I am a licensed massage therapist and Reiki I practitioner. I do swedish, deep tissue, hot stone, reflexology and Ashiatsu (deep tissue massage done with my feet). My practice is in downtown Gorham, just off Main St/Rt. 25, approximately 12 miles and 20-25 minutes from Portland. My most available hours currently are weekday mornings and early afternoons, and the first Saturday of the month, mid-day. Please call 749-7319. I also need a refresher on how to keep track of services given/time dollars earned, and how to redeem them. Thank you
- 46.** I'm self-employed and have Dirigo insurance
- 47.** The area where members request services: There is still a place where I gave scheduling information. This does not seem to make sense as I was requesting not offering.
- 48.** I didn't really understand the "important matters" question, just took a shot at it

- 49.** members without internet access are left out.. I copy the weekly opportunities to give to fellow members otherwise they dont know ways to earn time dollars.
- 50.** My reason for joining was to be able to pay True North practitioners. I have only been contacted for services 3 times and so have not had extra points to use for things that would be helpful, such as housekeeping, lawn mowing. I have private health insurance at the moment
- 51.** Do you need any help in the office while you are waiting to hire someone? I'm willing to help out.
- 52.** Thank you!
- 53.** i found this very interesting & not have a problem doing this every so often.
- 54.** I have mixed feelings about Time Dollar interactions -- the size of the greater Portland Time Bank is somewhat daunting, but at the same time I think it makes good sense not to have tons of separate "neighborhood" Time Banks. The biggest piece of why my Time Bank transactions have decreased (other than business with other volunteer/work activities) is frustration when I call for services only to find that the member is no longer participating, no longer offering that service, or unenthusiastic/unwilling to do a trade. I think this stems from the infrequent updating of the paper directory -- I like the idea of the online directory, but so far it's not working very well for me (because so few members are on the online version and the full membership services directory is not available online...and because I haven't received much response from online requests. I think I'd prefer to search online for services and requests, but actually call people who seem to be a good fit with what I'm looking for or wanting to provide.)
- 55.** i pay for my own health insurance as i am self-employed (and it cost too much for not much coverage)
- 56.** My work schedule has made it very difficult for me to take advantage of social events offered by the time bank (I went to the Sat.book sale this summer),no one has contacted me to provide a service, I have only used time dollars 2x's since I joined, once for a yard sale and to borrow videos(used my gift certificate), and when I contacted the office to work a couple times, someone else was already doing the job and another time the work was cancelled. I hope to be able to participate in some exchanges in the future. Many of my answers to this survey come out of a very limited amt.of involvement so far not because I lack interest in the concept and values of time dollar networks.
- 57.** can't think of any right now.
- 58.** I lost interest in participating when I saw that members were encouraged to provide services, for time dollars, that I believe should be offered voluntarily, merely to meet a need. I think this has the potential of diminishing volunteerism, that Time Bank is encouraging an attitude of "What's in it for me?"
- 59.** Health insurance question should have option of self insured, which I am. Pay my own premium. I am disappointed in your newsletters mostly, updating of members list. lack of get-together functions. Now that I am online, maybe I will hear of more in a timely manner. Some sort of a swap center, used goods or showroom for art and crafts would be excellent. We really can't get access to see what the creative members do. I know if people could see my portraits, I would get a lot of work. Thanks
- 60.** I don't believe so. I don't think so. Nope. N/A
- 61.** You didn't ask if anyone had been underemployed in the last 6 months.I and others have been no doubt.
- 62.** I did move in the Fall of 05. Nanci Adair 11 Rowe Ave. Portland, ME 04102 I still get calls for Eli Pheonix who lived with me 3 yrs. ago and has never changed her TD info.
- 63.** it is sometimes difficult to figure out who is offering which services. maybe i just haven't looked on the site.
- 64.** I wanted to comment on the written guide. Early on in my experience (3 years or so ago) I found that using that guide to find someone to give me guitar lessons led me to a complete dead end. Some of the people listed didn't want to do time dollars anymore, some didn't know how to play guitar any better than I did and some never returned my calls. With handyman types i have had some that never even showed up. So I stopped using that guide and that is what put me off from looking at the web site. The e-mail newsletter seems to be filled with much more active and willing participants, so I use that frequently. I have accumulated quite a number of time dollars, but have been luck enough to run into some great opportunities which required that amount. Sometimes I get frustrated with the organization, but other times I must say it has served me quite well.
- 65.** For future reference, I would make sure that the current relationship status options include more than the 4 you gave. I checked married, 'cause that's what I consider myself, but legally, I'm single. It would have been nice to have 'partnered' or 'civally unioned' or 'domestically partnered'... Anyway, great survey. I hope this helps!

- 66.** The question about health insurance coverage doesn't offer the option "Yes, I pay for it myself."
- 67.** You do not have a choice for health insurance SELF PAY insurance coverage ...important. Paying for a policy on one's own is very difficult and very expensive!
- 68.** Not at this time
- 69.** Great job with the survey!
- 70.** how many hours do I exchange per month = 1-2 exchange per year = 12-25 how many would I like to = 1x per week, 52

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