

East End Time Bank Membership Survey
Draft questions as of July 31, 2006

MOTIVATION QUESTIONS

We would like to begin by learning what *originally* motivated you to join our time bank. Please think about which of the following reasons were important to you when you joined. To what extent did you hope to: (Not at all, Very little, To some extent, To a great extent)

[NOTE: the items are sorted into the six motivational categories that I came up with, but on the survey the questions should be mixed up and the category headings should not appear]

Values

Use your skills to do something for others
Help people in need
Act on your personal values, convictions, or beliefs
Create a better society
Promote a more equal society
Be more independent from large corporations
Be more independent from government
Be part of a larger movement for social change

Social

Meet new people or make friends
Spend more time with people like yourself
Have a good time doing things in a social setting
Spend more time with acquaintances or friends who were already members
Experience new activities in group settings

Personal development

Use or improve skills that you did not get to use regularly
Learn new skills from others
Expand your purchasing power through an alternative currency

Needs

Obtain services or goods that you would not normally pay cash for
Obtain services or goods that you would rather not have to pay cash for
Obtain *needed* services or goods that you could not afford
Obtain *needed* services that you could not perform yourself

Esteem Enhancement

Gain satisfaction from helping others
Have something worthwhile to do with your free time
Feel less lonely
Feel needed or useful
Feel better about yourself

Community Concerns

- Give back to the community
- Help build community in our region
- Contribute to the quality of life in our region
- Improve the local economy
- Help establish trust among people

ENGAGEMENT QUESTIONS

How did you first hear about the Maine Time Dollar Network and/or the East End Time Bank? (from a family member or friend; from a neighbor, co-worker, or acquaintance; from the Internet; from a participating organization; through my church; driving by/seeing office; a newspaper article or television report; an advertisement; an informational meeting; other _____)

Did you know any members of the EETB before you joined? (Yes, No)

Please think about your recent participation in the EETB. Would you prefer to increase, keep about the same, or decrease the frequency with which you *provide services* to others (Increase, Keep about the same, Decrease)

Would you prefer to increase, keep about the same, or decrease the frequency with which you *receive services* from others (Increase, Keep about the same, Decrease)

To what extent do the following limit your participation in the EETB? (Not at all, Very little, To some extent, To a great extent)

- I'm too busy
- The services that I desire are not available
- Contact difficulties, it is hard to reach other members
- I do not really want to receive services, I prefer to only provide
- I do not feel comfortable requesting services from strangers
- Members do not call me to request my services
- Members who I call are not available to provide services
- Other (please describe): _____

The next questions concern how you go about requesting services from members. Do you usually: (Never, Hardly ever, Sometimes, Often, Always)

- Search the listings in the directory, newsletters, or email messages
- Request services from those you have met at social events
- Request services from those you have been referred to from other members
- Contact the office for advice on who to ask

Have you ever provided a service to a member and purposely not reported your time to the office (and therefore not collect the time dollar(s) you earned)? (No, Yes: one or two times, Yes: a few times, Yes: many times)

To what extent do you look forward to talking with the member with whom you are exchanging with and making the transaction a social experience? (Not at all, Very little, To some extent, To a great extent)

To what extent would you prefer time banking to be less personal and more anonymous like normal business transactions? (Not at all, Very little, To some extent, To a great extent)

How often do you attend the East End Time Bank's social events (monthly gatherings, meetings, events, etc.)? (Never, Hardly ever, Sometimes, Often, Always)

How satisfied are you with your level of attendance of social events? (Very dissatisfied, Somewhat dissatisfied, Somewhat satisfied, Very satisfied)

To what extent do any of the following prevent you from attending social events (Not at all, Very little, To some extent, To a great extent)

Work obligations

Family obligations

Lack of transportation

Lack of interest in socializing with other members

Please indicate how much you agree with the following statements (Strongly agree, somewhat agree, somewhat disagree, strongly disagree):

Time banking is an important reflection of who I am

I am willing to work harder in order to help the EETB succeed

I feel very little loyalty to this organization

I am proud to tell others that I am part of this organization

I like to think of myself as similar to other members of the East End Time Bank

I find that my values and the organization's values are very similar

I really care about the fate of this organization

I plan to remain a member of the East End Time Bank for a number of years

Please think about the importance of the time dollars (the credits themselves) to you. If this time bank changed so that all members freely volunteer their services and received no credits in return, how likely is it that you would continue to participate?

(Not at all, A little, Somewhat, Very likely)

Suppose that the EETB closed, how large of an impact would this have on:

(None at all, A small impact, A moderate impact, A large impact)

Your social life

Your self-esteem

Your feelings about the community

Your ability to get services that you need

OUTCOMES

To what extent has your involvement with the EETB: (Not at all, Very little, To some extent, To a great extent, and Not Applicable*)

Values

Enabled you to use your skills to do something for others
Enabled you to help people in need
Enabled you to act on your personal values, convictions, or beliefs
Enabled you to create a better society
Enabled you to promote a more equal society
Enabled you to be more independent from large corporations
Enabled you to be more independent from government
Enabled you to be part of a larger movement for social change
Helped you to improve your quality of life
Made you more politically aware
Enabled you to live a “greener” lifestyle
Changed how you think about the world
Changed how you think about your community

Social

Helped you to meet new people or make friends
Helped you develop some deeper friendships
Enabled you to spend more time with people like yourself
Enabled you to spend more time with people from different backgrounds than yourself
Enabled you to have a good time doing things in a social setting
Enabled you to spend more time with acquaintances or friends
Enabled you to experience new activities in group settings
Helped you to feel safer in your neighborhood
Increased the frequency with which you entertain guests at your home
Increased the frequency with which you attend non-EETB related social, political, or community events
Increased your involvement with community, civic, or political groups
Increased the frequency with which you volunteer
Increased your political activism

Personal development

Enabled you to use or improve skills that you do not get to use regularly
Enabled you to learn new skills from others
Helped you to find a job*
Helped you to learn about sources of support and advice in the region
Helped you to feel more in control of your life

Needs

Enabled you to obtain services or goods that you would not normally pay cash for
Enabled you to obtain services or goods that you would rather not have to pay cash for
Enabled you to obtain *needed* services or goods that you could not afford
Enabled you to obtain *needed* services that you could not perform yourself
Helped you to improve your standard of living
Provided you with the opportunity to work*
Enabled you to save money
Expanded your purchasing power
Enabled you to feel less financially stressed*
Get help from others
Enabled you to feel confident that you have others to call on if you ever need help

Esteem Enhancement

Enabled you to gain satisfaction from helping others
Helped you to have something worthwhile to do with your free time*
Helped you to feel less lonely*
Helped you to feel needed or useful*
Helped you to feel that you make a valuable contribution to society
Helped you to feel better about yourself
Improved your physical health
Improved your mental health

Community Concerns

Helped you to give back to the community
Enabled you to build community in our region
Enabled you to contribute to the quality of life in our region
Helped you to improve the local economy
Enabled you to help establish trust among people
Helped you to feel that you can make a difference in your community

SATISFACTION

To what extent are you satisfied with:

(Not at all, Very little, To some extent, To a great extent, and Not Applicable*)

The orientation process at the EETB*
The ability to receive services in the EETB*
The ability to provide services in the EETB*
The coordination (setting up) of exchanges*
The range of goods and services offered in the EETB
The number of participating businesses
How quickly your requests have been filled*
The quality of the goods and services you have received*
The printed directory of participants
The number of members that you have met

The sense of community created by the EETB
The personal touch that EETB members give when providing a service*
The reporting of credits on your statement
Our newsletters
The office's communication with members

Are there services that have not been available through the EETB that you would like to receive?
(No, Yes (Please list them): _____)

To what extent do you agree that: (Strongly disagree, Somewhat disagree, Somewhat agree, Strongly agree)
The quality of the goods and services offered through the EETB are as good as those I would buy
The EETB has lived up to my expectations
I can recommend the EETB to other people
The EETB is a successful enterprise

OTHER EXPERIENCE

Aside from your involvement with the EETB, how often do you engage in formal volunteering through an organization? (Never or practically never, Once or twice a year, Once a month, Once a week, More than once a week)

Aside from your involvement with the EETB, how often do you engage in informal volunteering (helping friends or neighbors)? (Never or practically never, Once or twice a year, Once a month, Once a week, More than once a week)

How often do you discuss political issues with your family, friends, neighbors, or acquaintances? (Frequently, Occasionally, Rarely, Never)

We hear talk these days about liberals and conservatives. How would you consider yourself? (Very Liberal, Liberal, Somewhat Liberal, Moderate, Somewhat Conservative, Conservative, Very Conservative)

Are you a member of a political party? (No, Yes-American Reform Party, Yes-the Democratic Party, Yes-the Green-Independent Party, Yes-the Libertarian Party, Yes-the Republican Party, Yes-some other party)

Generally speaking, would you consider yourself:
(Very religious, Somewhat religious, A little religious, Not very religious)

Apart from weddings, funerals and christenings, about how often do you attend religious services these days?
(More than once a week, Once a week, Once a month, Only on special holy days, Once or twice a year, Less often, Never or practically never)

Listed below are some different forms of political action that people can take. For each item please indicate whether you have actually done this, whether you might do it, or whether you would never do this.

- Vote in an election
- Contact the editor of a newspaper
- Contact an elected official
- Sign a petition
- Boycott specific companies or goods
- Attend a lawful public demonstration
- Illegally block or occupy a building or street

DEMOGRAPHIC QUESTIONS

We appreciate your willingness to complete this last section of our survey. The following demographic information will allow us to update our membership database and learn valuable information about our members. Please remember that all of your responses are confidential.

What is your sex? (Female, Male)

What is your race (please check all that apply)? (White, Black or African American, Latina/o, Asian American, Other (please describe) _____, or Mixed Race)

In what year were you born? (19--)

What is your current marital status? (Single, Married, Divorced or separated, Widowed)

Are you currently living with a partner or significant other? (Yes, No)

How many children currently reside in your household? (--)

Which of the following best describes your living situation? (I/we own our dwelling, I/we rent our dwelling, Other: Please describe _____)

What is the highest year of schooling that you have completed? (11th grade or lower, High school diploma or GED; Associate's (AA) degree, technical, or vocational degree; Bachelor's (BA or BS) degree, Master's degree, Other graduate degree)

Are you currently a student? (No, Yes: part-time, Yes: full-time)

Are you currently employed? (No, Yes: part-time, Yes: full-time)

What is/was your primary occupation? _____

At any point in the past six months have you been unemployed and looking for work? (No, Yes)

Please choose the category that best describes your household's total annual income
(Less than \$15,000; \$15,000-\$19,999; \$20,000-\$29,999; \$30,000-\$39,999; \$40,000-\$49,999;
\$50,000-\$59,999; \$60,000-\$74,999; \$75,000-\$99,999; \$100,000 and over)

What is your religious affiliation? (Protestant, Catholic, Jewish, Other _____, None)

How many years have you lived in Maine? _____

Aside from your immediate household, do you have family members who also live in Maine?
(Yes, No)

From time to time, most people discuss important matters with other people. Looking back over
the last six months, how many people have you discussed important matters with? (--)

Of the number of people that you counted for the previous question, how many of them live in
Maine? (--)

Do you currently have Internet access at home or work? (Yes, No)

Do you currently have access to a vehicle that you can drive? (Yes, No)

Do you currently have any health insurance coverage? (No, Yes: through an employer plan, Yes:
through a government plan)

Do you have a disability or health condition that prevents you from being totally independent
and taking care of yourself? (Yes, No)

How would you rate your health (Poor, Fair, Good, Excellent)